



CargoSoft GLA

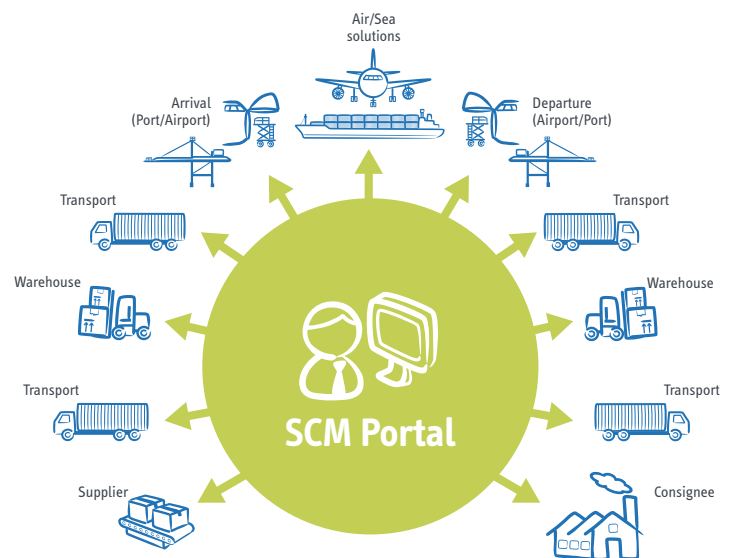
# Supply Chain Management

These days, the retail and manufacturing industries are outsourcing more and more of their logistics processes to shipping companies, while flexibility and transparency are in ever greater demand along the entire logistics chain.

Growing pressure from competitors and rising customer demand for a deeper transparent supply chain call for shipping companies to provide a fuller range of services. That's why those operating a seamless supply chain management system can secure themselves clear advantages over their competitors. Our SCM solution, CargoSoft GLA, gives logistics companies a head start because it is based on an integrated, lean and flexible concept that synchronizes processes and caters to the requirements of all supply chain participants. CargoSoft GLA uses the latest Internet technology to optimize and integrate the various transport processes and existing ERP systems to produce a collaborative supply chain platform.

This enables seamless, transparent process monitoring for everyone involved along the entire supply chain – from the moment an order is placed with the supplier to when the end consumer receives the goods. Global Logistic Access (GLA) increases your competitive edge, thus significantly boosting your market shares.

The portal provides access to all data arising along the transport chain.



## How CargoSoft SCM benefits you and your customers:

- Order monitoring & shipment tracking
- Event and discrepancy handling
- Early-warning system for deviations in the supply chain (proactive reports)
- Reduced costs thanks to process optimization and use of the latest Internet technology
- Item status, transport overview
- Data can be easily transferred to any format at a mouse click
- Shorter processing times thanks to shared data pool
- Great flexibility thanks to scalable technologies and services
- Enhanced customer satisfaction thanks to smooth coordination and cooperation between all partners
- Customer loyalty thanks to depth of system integration: external systems can be easily integrated

## The CargoSoft Supply Chain Management System Consists of Four Modules:

### PO Management

This module ensures maximum possible transparency along the order chain. An order for various articles can be split into a number of shipments (part-deliveries). The order data therefore provides an overview of all related shipments. The same principle applies when we take a shipment as our basis because it also allows us to draw conclusions about several orders and articles from one shipment.

The order data are entered into the system. Articles and order items can be flexibly named and an order list created.

Process step which needs to be performed can be established at order level on the basis of set milestones: scheduled, estimated and actual. Scheduled values represent the ideal process. Estimated values may be altered in the course of the shipment. Actual values denote the final status.

KPI reports between the milestones can be used to monitor the efficient step-by-step fulfillment of the order.

The SCM system is based on rules. The individually adjustable rules indicate when the ordering function shuts down – for example, when insufficient goods are delivered.

An individual authorization process permits direct consultation between the ordering party and the supplier, and the transport companies involved.

### eShipment

A shipping company's agent can enter shipments into the system online in the same way as bookings. This gives both the shipping company and its customer earlier access to the data.

Events related to a shipment can be calculated in advance and monitored.

Shipment data is imported into the TMS. All documents related to the shipment can be uploaded.

### eBooking

Both export and import customers can book their shipments online.

The system recognizes previously used addresses and automatically suggests them. This feature combined with the uploading of documents can speed up registration of the shipment.

Double entries no longer arise. The customer can monitor the full process from booking to shipment and see at a glance how many bookings have been taken – and that's important because customers cannot only book online but also via the "classic" way.

The system informs the shipping company's assigned operation about incoming bookings and can enter them in the TMS.

### eTracking

All shipments arrive in Tracking. The concept of the SCM system is to be TMS-neutral.

Freely adjustable alert rules allow designated parties to be notified on a proactive basis – for instance, if events are missing, documents are not available or if exceptional events (discrepancies) arise.

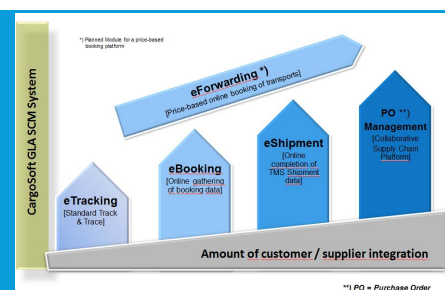
A distinction is made in Tracking between estimated and actual values. This makes it possible to analyze the time a shipment takes and also individual events.

Access rights can be assigned to different parties for each shipment. This means that an import shipping company can acquire actual data on import events by limiting specific rights. The data quality at shipment level improves.

Targeted monitoring of gaps in event provision is possible.

## The Modular System

The four modules eTracking, eBooking, eShipment and PO Management build on each other. The basis is eTracking – it can be used individually. The eBooking and eShipment modules provide the shipment data and are automatically available in eTracking. The processes in the PO Management module begin long before the ebooking and therefore prior to eTracking. That is why the PO Management module encompasses all of the other modules.



### You'd like to know more?

We will be happy to let you know all about our full range of solutions – that can let you tap new customer potential and strengthen your existing customer relations.

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